



PORTUGAL – TERMS & CONDITIONS

GENERAL RENTAL INFORMATION

The renter and the driver have to be in possession of a valid driving license. The driver has to be in possession of a valid driving license for at least 1 year.

Driving licenses from non-EU countries (except Switzerland) are accepted if:

- a) No visa has been entered in the passport.
- b) The customer has a visa in his passport and at the time of hire has not been in Europe for longer than 6 months.
- c) If he has been in Europe for longer than 6 months, he must present a driving license from an EU country.

Driving license printed with no Roman Alphabet (Arabic, Japanese, Cyrillic etc.) must be complemented by an International driving license.

Please show a valid ID card or passport at time of pick up!

SPECIAL RENTAL INFORMATION BY BOOKING OF PREPEID RATES

Changing booking: A booking can be changed up to 48 hours before the start of the rental (on availability) in return for an alteration charge of 25.00 EUR. Any payment already made towards the rental will not be refunded; nor shall any differential amount be refunded if this alteration leads to a lesser rental cost. Changes can be made online or in writing and must be addressed to: Sixt Portugal Mainland, JAP Rent-a-Car, Rua Central de Mouriz, 464-458-0590 Mouriz PRD, Portugal, Fax: +350 255 788 088, E-Mail: reservations@sixt.pt

Cancellation: A booking can be cancelled 72 hours before the rental begins. In the event of cancellation, the payment in advance already made towards the rental shall be paid back subject to a cancellation charge, which will be withheld and shall be in the amount of the rental charge (including any extras and charges) for a maximum of 3 rental days. Cancellations can be made online or in writing and must be addressed to: Allitours International, 792 St. Clair Ave West, Toronto ON M6C 1B6, E-mail: info@allitours.com

No-show: In the event that the booked vehicle is not collected or not collected at the agreed time the rental charge already paid shall be withheld in full.

AGE RESTRICTIONS

The following rules apply for the minimum age and possession of a driver's license:

19 years/1 year: For vehicles in groups MDMR, ECMR, EDMR, EXMR, CCMR, CDMR, IDMR, SDMR, MDAR, CDAR, IDAR, CWMR, IWMR, SWMR, IVMR, SVMR, CTMR, IFMR

21 years/1 year: For CCCC

25 years/1 year: For vehicles in groups CLMR, CPMR, ILMR, FDMR, CCAR, CLAR, CPAR, ILAR, ILAE, SDAR, FDAR,

PDAR, LDAR, XDAR, FWMR, FWAR, PWAR, FVMR, PVMR, ITMR, STMR, FTMR, CTAR, ITAR, STAR, FTAR, LTAR, SFMR, FFMR, SFAR, FFAR, XFAR

A Young Driver Surcharge of EUR 9.50- per day, max. EUR 95.00 applies for drivers under 25 years.

CONDITIONS OF PAYMENT

Flexi Tariff: We accept all credit cards from internationally recognised credit card companies - such as American Express, Diners Club, Eurocard/Mastercard, Visa and Unibanco. We do not accept any prepaid cards or debit cards (Visa Electron).

Prepaid tariff - Pay now: The following credit cards are accepted: Eurocard/Mastercard, American Express Card, VISA Card, Diners Club. We do not accept any prepaid cards or debit cards (Visa Electron).

The renter must be the owner of the indicated credit card. The authorised driver details and method of payment will be confirmed at reservation stage and cannot be amended. The confirmed credit card should be valid (at least 1 month after the predicted date of the end of the rental) and available for presentation on collection of the vehicle. The driver mentioned in the reservation has to be the owner of the credit card that had been used to pay and confirm the reservation. All extra costs that occur during the car rental will be charged to this credit card.

By booking a prepaid rate, the credit card will be charged before the start of rental, directly with the estimated total amount of rental. The amount that will be charged on your credit card comprises the price of the rental as well as all additional extra fees.

The rental charge (plus any other charges agreed, e.g. exemptions from liability, delivery charges, airport charges etc.) plus Value Added Tax in the statutory amount applicable from time to time must, as a matter of principle, be paid in full for the agreed rental period, i.e. if the vehicle is collected late or returned early there shall be no refund.

Generally: In addition to the estimated rental amount, an advance charge approval is obtained for the chosen means of payment as a security. The exact deposit is determined on collection since the amount is dependent on the vehicle.

Advance Charge Approval	
CRS Code	Only with LDW, Top Cover LDW or Super Top Cover LDW included
	EUR
MDMR, MDAR, ECMR, EDMR, EXMR, CCCC, CCMR, CDMR, CDAR, CWMR, CTMR, IDMR, IDAR, IWMR, IVMR, IFMR, SDMR, SVMR, SWMR, FVMR, FDMR, FWMR, FDAR, FWAR, FFMR	300.00
ITMR, LDAR, PDAR, PWAR, PVMR	1000.00
LTAR, XDAR, XFAR	2000.00

Please note, that payments with credit card may require the PIN of the credit card.

GENERAL PROTECTION CONDITIONS

Third Party Insurance (TI): Protection coverage for the vehicle includes Third Party Liability with a maximum cover of 50 EUR Million for personal injuries and material damages. The hirer is liable up to the maximum amount of liability for accidents caused by the hirer, damage caused by parking, theft or any damage caused by an unknown third party. Excluded from the protection is the use of the vehicle for the transport of dangerous goods. All protection as part of the rental contract will become void, in particular, if an unauthorized driver has used the vehicle or if the driver of the vehicle does not possess the required driver's license at the time of the event giving rise to claim.

Loss Damage Waiver (LDW): Loss Damage Waiver removes the driver's responsibility to a part of the vehicle in case of damage or theft. All rates include LDW. The customer is only responsible for the following amounts: 960.00 EUR (MDMR, ECMR, EDMR, MDAR) 1,560.00 EUR (EXMR, CCMR, CDMR, CLMR, CPMR, IDMR, ILMR, CCAR, CDAR, CLAR, CPAR, IDAR, ILAR, ILAE, SDAR, CWMR, IWMR, IVMR, CTMR, STMR, FTMR, CTAR, ITAR, STAR, FTAR, IFMR, SFMR, SFAR, FFAR) 1.680,00 EUR (CCCC) 2,100.00 EUR (SDMR, FDMR, FDAR, SWMR, FWMR, FWAR, SVMR, FVMR, ITMR, FFMR) 3,000.00 EUR (PDAR, LDAR, PWAR, PVMR) 5,000.00 EUR (XDAR, LTAR, XFAR).

Top Cover LDW: If LDW is already included in the rates, the renter can choose Top Cover LDW to reduce the Non-Waiverable Responsibility. If Top Cover LDW is accepted, customer is only responsible for the following amounts: 600.00 EUR for cars & buses, 300.00 EUR for vans & trucks.

Super Top Cover LDW: If LDW is already included in the rates, the renter can choose Super Top Cover LDW to eliminate the Non-Waiverable Responsibility. If Super Top Cover LDW is accepted, customer is only responsible for the following amounts: 0.00 EUR

Tyre and Windscreen Coverage (TG): Tyre and Windscreen Coverage provides cover against the consequences of damages on tires, windscreen, side windows and back window.

The cost of TG is as follows: see table

If TG is not accepted the customer will be held liable for the full value of damages on tires, windscreen, side windows and back window. If TG is accepted, customer is only responsible for the following amounts: 0.00 EUR

Personal Accident Protection (PAP): By taking out personal accident protection the protection can also be extended to cover the consequences of an accident. By taking out PAP the limit of liability is: 10,000.00 EUR for invalidity, 10,000.00 EUR for decease, 1,000.00 EUR for medical costs.

Roadside Protection (BC): Our Roadside Protection is an extended breakdown protection during the car rental in Portugal and protects the contract holder against high service and repair costs for the following incidents:

- 1) Key locked inside the vehicle: In the event of the key being locked inside the vehicle, Sixt will assume the costs to open the vehicle and for the vehicle to be towed away and for a replacement vehicle.
- 2) Breakdown caused by lack of fuel: In the event of a breakdown due to having run out of fuel, Sixt will assume the costs for the breakdown assistance and fuel required for the onward journey.
- 3) Assistance due to flat battery: In the event of assistance with starting being needed, Sixt will assume the costs for assistance (by the vehicle manufacturer or one of its partners).

- 4) Loss of key: In the event of a lost key, Sixt shall assume the costs for providing a spare key, the transport/shipping of the spare key, for the vehicle to be towed away and for a replacement vehicle.
- 5) Immobilization of the Vehicle: In the event that it is not possible to move the vehicle (eg. due to wintery road conditions). Sixt will assume the costs for the vehicle to be towed away and for a replacement vehicle.
- 6) Missfuelled vehicle: Sixt will assume the costs for the vehicle to be towed away, for the cleaning of the fuel tank and its refuelling.
- 7) All services may only be ordered by a direct claim with Sixt Portugal. We will determine the type and extent of service required to ensure the client can continue the journey. If any damage on the rental vehicle occurs, which is not covered by Sixt within the scope of the Roadside Protection, the renter is liable for such damage.

DELIVERY & COLLECTION

Delivery/Collection Service is on request. Please contact the local rental station. A charge of 50.00 EUR applies. The fee includes 10 km, and each additional kilometer will be calculated with 0.60 EUR.

OUT OF HOURS

An Out Of Hours surcharge of 40.00 EUR occurs for bookings out of opening hours.

ONE-WAY RENTAL

National: Free of charge from the fourth day of rental. For shorter rentals a charge of 50.00 EUR applies. One ways between Sixt Stations within the same city are free of charge. One-way-Rentals between the mainland and the island of Madeira and Azores are not allowed.

International: All international One-Way Rentals are on request. Please contact the local rental station.

CROSS BORDER RENTALS & TERRITORIAL RESTRICTIONS

Cross Border Rentals are on request only. Please contact the local rental station.

Cross Border Rentals are allowed to the following countries: Austria, Belgium, Denmark, Finland, France, Germany, Great Britain, Greece, Ireland, Italy, Luxembourg, Netherlands, Spain, Sweden, Switzerland.

In case of offence against Cross Border & Territorial Restrictions all protections lose their validity.

Foreign Use Charge: A foreign use charge of 60.00 EUR applies for each month or part thereof.

PREMIUM LOCATION FEE

A Premium Location Fee of 12% on the non-reduced basis rental rate, at least EUR 14.99 occurs for rentals at airport stations.

EXTRAS

Accessory	Day/EUR	Max per rental/EUR
Baby Seat (guaranteed) (0-36 kg)	13.00	130.00
Child Seat (guaranteed)	13.00	130.00
Booster Seat (guaranteed)	13.00	130.00
Baby Stroller (9-18kg)	11.00	110.00
Navigation System	10.00	100.00
USB Lighter Charger	1.00	10.00
E-Toll	1,85	18,45
Personal Travel Assistant WIFI	13.00	130.00
Personal Travel Assistant PLUS	16.00	160.00

Accessories are bookable without obligation and subject to availability.

Personal Travel Assistant – PTA: The PTA WIFI includes GPS, a tourist guide and a WIFI access point (up to 5 devices) with mobile internet. The PTA PLUS includes GPS, a city guide, a WIFI access point (up to 5 devices), mobile internet and unlimited free calls all over the world.

Additional Driver: An Additional Driver Surcharge of 10.00 EUR per day, max. 100.00 EUR for each month or part thereof applies.

Refuelling Charge: All vehicles are supplied with a full tank of fuel and should be refilled prior to return to Sixt. If the renter did not purchase the FPO (Fuel Purchase Option) an additional service charge of 30.00 EUR will be applied in addition to the petrol shortage. Alternatively, you may purchase a tankful of fuel at the time of rental at a price that is competitive with local fuel stations and return the tank empty. No refunds will be given for unused fuel.

Roadside Assistance: Roadside assistance is provided 24/7 (365 days).

E-Toll: All our vehicles are equipped with an electronic toll device. This service allows automatic payment of all fees due for passing through any electronic toll barrier. Subscription is made at the counter at the beginning of the rental (pick up) and toll expenses will be automatically paid in your credit card without any additional cost.

OTHER FEES & TAXES

Local rental surcharge: A local rental surcharge of 1.05 EUR per day occurs.

Administration Fee for Fines and Fees: If the renter has a traffic/parking fine during the rental the renter will be charged an Administration Fee of 35.00 EUR together with the first settlement-proposition. The renter is liable for payment of all traffic/parking fines occurring during the rental.

Vehicle Cleaning: The vehicle must return in acceptable clean conditions. For vehicles that are not returned in acceptable clean conditions (i.e. extra cleaning time/means are needed to clean the car for next rental) 50.00 EUR will be charged. In case the car requires a special cleaning procedure (i.e. smell removal, animal pollution, spill of liquids etc.) after returning, a minimum charge of 150.00 EUR will apply.

VAT

23% Portugal Mainland: All rates are inclusive of VAT (if VAT incurs).