

SERVICES, ANCILLARIES AND SUPPLEMENT

RATES AND CONDITIONS ARE SUBJECT TO CHANGES DURING THE YEAR WITHOUT PRIOR NOTICE.

Here below are the prices of services, ancillaries and supplements that may be booked for the Client but are always on a request basis and subject to availability.

DEPOSIT

- Minimum due per rental.
- The amount of the higher deductible + accessories and/or additional supplements

OPTIONAL INSURANCES

- **Personal Accident Insurance (PAI):** € 10,05 per day
- **Personal Travel Insurance (PTI):** € 12,55 per day
- **Super Personal Travel Insurance (PAI + PTI combined together):** € 15,05 per day
- **Vehicle's glasses coverage (KCR):** € 1,85 per day up to a maximum charge of 10 days.

SPECIAL EQUIPMENTS, ADDITIONAL SERVICES AND EXTRA CHARGE

Special equipments are on request and subject to availability at the rental desk, they won't be confirmed upon reservation:

- **Baby seat** € 25,05 per day for a maximum of 75,15 euro per rental
- **Booster:** € 6,05 per day for a maximum of 30,25 euro per rental
- **Snow chains:** € 8,10 per day with a maximum charge of Euro 40,50 per rental (standard and special both same cost)
- **Ski rack:** € 38,60 per rental
- **Sunshades:** € 5,25 per rental (available in selected locations)
- **Light pushchair:** 41,70 per rental (available in selected locations)
- **GPS navigator basic & evolution:** € 15,15 per day up to a maximum charge of € 151,25 per rental.
- **Portable DVD player:** € 5,25 per day up to a maximum of € 104,50 per rental. Available in selected location.
- **Hands – free kit:** € 3,05 per day up to a maximum of € 15,25 for rental. Available in selected location
- **Hourly extension charge:** € 18,85 per rental- grants 1 hour and 59 minutes tolerance
- **Young driver (age 19-24) :** 18,85 per day (max 15 days per month)
- **Additional drivers:** Any additional driver is charged € 6,95 per day with a maximum charge of 20 days per month.
- **Domestic one-way drop – off fee:**
 - € 57,35 per rental from/to different City agencies
 - € 12,25 per rental from/to different locations in the same city (intracity)
 - € 88,60 per rental from/to Sicily
 - from/to Sardinia is not allowed. Refer to penalties section.
- **Delivery & collection:**
 - € 18,85 per rental within the city limits of the rental location
 - € 1,05 per km with a minimum charge of € 18,85 per rental beyond the city limits of the rental location.
 - € 32,35 within the city limits of the rental location and out of hours.
 - € 2,17 per km with a minimum charge of € 32,35 outside the city limits of rental locations and out of hours
 - For delivery and/or collection in Sardinia, please ask for our surcharges at time of booking.
- **Out of hours:**
 - for pick up and drop off out of the location opening hours an extra charge of € 61,00 per rental will be applied.
 - This service is on request.
- For delivery and collection in Sardinia, please ask at booking time the surcharges.
- **Parking Service Venice Piazzale Roma (SPS)** € 30,00 per rental: mandatory only when vehicle is dropped at Venice Piazzale Roma Location. (VER)
- **One Day entrance ticket Low Emission zone of Milan (Restricted area):** € 5,05 per day (to be requested exclusively at pick up time and not at booking time)
- **Extra Towing Assistance (SSC):** € 4,30 per day up to a maximum charge of 15 days. This supplement can be required at the pick up time and it is valid in case of: frozen fuel, refuelling with wrong fuel, run out of fuel, battery down, pneumatic drill, keys lost, keys left in the vehicle once doors are closed.
- **Last minute Extra Towing Assistance (SCA):** € 207,40 – if one of the above mentioned cases occurs and SSC has not been purchased, an Extra Towing Assistance can be requested.

PENALTIES

- **Items not returned or damaged:**
 - Standard Snow chains: € 80,00
 - Special Snow chains Euro 200,00
 - reflective jacket: € 18,00
 - portable GPS navigator: € 250,00
 - portable DVD navigator: € 250,00
 - Portable GPS navigators or portable DVD player components damaged (e.g. window attachment or battery charger) Euro 100,00
 - Portable GPS navigators **and** portable DVD player components damaged (e.g. window attachment or battery charger) Euro 250+Euro 100,00
 - Hands – free kit: € 100
 - ski rack: € 150,00
 - baby seat/ pushchair/booster: € 103
 - vehicle key: € 250,00 + local daily rate for the whole period until the key is returned or a key loss/theft report is handled to Maggiore.
 - Steering wheel lock: € 50,00

OTHER PENALTIES:

- One-way from/to Sardinia: € 516,80 minimum.
- J/M/Z/I/V one-way towards non authorized locations (see free sell policy): € 352,00 besides the one-way fee.
- Extra cleaning required: € 150,00
- Non-estimated one way (return of a vehicle in a different location from the authorised one at pick up time) : € 15,00 per rental
- Damage processing fee (DPF): € 79,30 administration handling fee that applies in case of accident when the vehicle is returned damaged and there is a clear customer's responsibility or there is no counterpart. It is not applied if optional coverage SuperKasko (SKO) has been bought or included in the rate.
- Administration fee (GRV): € 42,70 administrative fee to manage a dossier in case of accident, fine notification, tolls payment and/or fees and charges of any kind due to vehicle parking during the rental period.
- Missing accident report delivery: € 500,00.
- Non authorized international one-way: any expenses arisen.
- Refuelling charge for missing fuel: € 18,85 **plus the amount of the missing litres as per average prices recorded, increased of 30% due to variable costs for supply**
- Returning GPS, GPS – Digital TV, Portable DVD player or Hands – free kit to a rental location different from pick up one: € 20,00 if return to a different location within the same city, € 40,00 in return to a different location in a different city.
- Pushchair returned in a location different from the pick up one: € 155,05.

MANDATORY FEES

On any extra item not included in the rates when rental starts in an airport or railway location, on top of it, the following fees are always applied:

- **Airport fee (16%):** for rentals taking place at any airport locations
- **Railway fee (12%):** for rentals taking place at any railway locations
- **Administrative cost of invoice (CAF):** € 2,00 per rental for administrative and postage expenses for each invoice sent to clients whenever they purchase any extra not included in the rate or due (i.e. fuel, refuelling service etc)
- **Road tax (OAM):** 2,45 per day for a maximum charge of 18 days.

All the above mentioned prices are 22% VAT inclusive, **while airport fee (16%) and railway fee (12%) will be applied on top of them.**

This document is a summary of the valid Maggiore Terms and Conditions that the driver will undersign at the pickup time and they are available on Maggiore web site www.maggiore.com.

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