

Product & Destination	Deposit Amount (CAD)	Final Payment (Days to Commencement of Services)	Cancellation Fees (% of total price)
Villas and Apartment Rentals	30-60%	60	+60: 70-59% 59-45: 60-50% <45: 100%
Air Only Reservations	100% Non-Refundable	Time Of Booking (Immediate)	100% Non-Refundable
Published Escorted Tours: (Italy, Spain, Portugal mainland)	25%	45	+29: 25% 28-21: 50% <20: 100%
Published Escorted Tours Azores	25%-50%	45-60	59-50: 65% 49-20: 64-59% <21: 100%
Published Vacation Packages	25%	45	+21: 25% <20: 100%
Custom Packages and Special Groups	30%	45	+29: 30% <28: 100%
River Cruise	30%	90	+46: 50% 45-22: 75% <21: 100%
Hotel Only Reservations	20%	45	+21: 20% <20: 100%
Regular Scheduled Bus or Walking Excursions of any kind	100%	Time Of Booking (Immediate)	+10: 20% <9: 100%
Transfer Service	100%	Time Of Booking (Immediate)	+10: 20% <9: 100%
Rental cost of \$499 or less Rental cost of +\$500	\$50 Flat Fee \$100 Flat Fee	45	+5: Deposit Amount (+) 4% admin Fee of total cost. <4 100%